

Chirag Pansuriya

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Knowledgeable IT Manager oversees technology deployment and maintenance. Instructs and leads IT staff members in support of hardware, software, and networking infrastructure. Actively works with executives to determine and implement tech needs. Manages technology strategy, training, and documentation. With acquired knowledge of Software designing, Web designing, Programming awaiting and aspiring for a suitable position which can polish my raw knowledge and extract the best out of my potential to execute functionality of advanced applications of the prior knowledge to the benefit of the given job and to the firm.

Experience

Feb 2023 to till date.

Service Delivery Manager

Vasave Business Solutions Ltd, Croydon, London, UK

- Comprehensive knowledge of risk/mitigation and our legal requirements - our obligations and exposure
- Oversee all Vasave-led IT changes for the account and work with all relevant parties (Project management, Innovation, Consulting, Partners, etc.) for successful execution.
- Onboarding of users and create, edit, or delete Azure Active Directory (AAD) and Dynamic user/Device groups.
- Understand all business and IT changes the account goes and impact of the changes to the business operations with Azure AD, Intune and other Admin portals.
- Develop rolling 12-month roadmap of the changes for the accounts in their portfolio.
- Lead promotion of Digital solutions in support of continuous improvement to support automation and growth.

Nov 2021 to Dec 2023

IT Manager

Gujarat Natural Farming and Organic Agricultural University, Anand, Gujarat, India

- Manage information technology and computer systems.
- Plan, organize, control, and evaluate IT and electronic data operations.
- Manage IT staff by recruiting, training, and coaching employees, communicating job expectations, and appraising their performance.
- Design, develop, implement, and coordinate systems, policies and procedures.
- Ensure security of data, network access and backup systems
- Managing IT staff
- Audit systems and assess their outcomes.
- Identify problematic areas and implement strategic solutions in time.
- Preserve assets, information security and control structures.

Jan 2021 to Feb 2021

Analyst

Information Technology Center, AAU, Anand, Gujarat, India

- Contributing to project planning, budgeting, and overall strategy.
- Conducting and presenting a feasibility analysis for proposed projects.
- Researched and adopted new technologies to add value to existing offerings.
- Maintaining project contracts and financials.
- Collect the necessary information required to start projects.
- Maintain current knowledge on the legislation applicable to each project.
- Maintain project timeframes, objectives, and communications.

Oct 2020 to Jan 2021

Junior Clerk

Information Technology Center, AAU, Anand

- Provided clerical assistance to senior staff, such as arranging meetings, making copies and answering emails.
- Promptly received and forwarded incoming communications, such as phone calls, emails and letters, to appropriate staff.

Sept 2018 to Sept 2020

Research Associate

Information Technology Center, AAU, Anand, Gujarat, India

- Distilled large amounts of information and produced reports, spreadsheets and documents outlining key details.
- Evaluated potential subject participants to assess suitability for planned studies.
- Supported design and implementation of survey instruments such as telephone questionnaires to obtain study information.

July 2017 to Aug 2018

Lecturer, Computer Science

NVPAS College, Vallabh Vidyanagar, Gujarat, India

- Evaluated and revised lesson plans and course content to achieve student-centered learning.
- Assessed, documented, and reported on student progress for bachelor's and Master student's computer class.
- Used variety of learning modalities and support materials to facilitate learning process and accentuate presentations.
- Arranged syllabus, developed schedule, and determined reading list for varied courses simultaneously, giving students appropriate time to complete assignments and absorb information.
- Met with students outside of class to answer questions, explain difficult concepts and address individual concerns.

Jun 2014 to Jun 2018

Senior Manager

Charotar Telelink Pvt Ltd, Vallabh Vidyanagar, Gujarat, India

- Identified cost improvement changes and cost savings plans to increase company savings.
- Maintained frequent interaction with senior management to measure goal achievement and determine areas of improvement.
- Modified inventory control programs to maintain and enhance annual business plan.
- Reviewed and analyzed reports, records, and directives to obtain data required for planning department activities.

Education

Master of Computer Application

Computer Science - 2017

Bachelor of Computer Application

Computer Science - 2014

Certifications

2023 - 06	SC-100 Design a strategy for data and applications
2023 - 06	SC-100 Design security for infrastructure
2023 - 06	SC-100- Evaluate Governance Risk Compliance (GRC) technical strategies and security operations strategies
2023 - 06	SC-100 - Design a Zero Trust strategy and architecture
2023 - 06	SC-100 Design security operations identity and Compliance Capabilities
2023 - 06	AZ-305: Microsoft Azure Architect Design Prerequisites
2023 - 06	AZ-204: Develop message-based solutions
2023 - 05	Create Azure users and groups in Azure Active Directory
2023 - 05	Describe core Azure architectural components
2023 - 05	Azure Fundamentals part 1: Describe core Azure concepts
2023 - 05	Introduction to Microsoft Endpoint Manager
2023 - 05	MS-203 Manage your Microsoft 365 messaging environment
2023 - 05	Manage the transport pipeline in Microsoft 365
2023 - 05	Manage role-based permissions in Microsoft 365
2023 - 05	MS-203 Manage recipient objects and resources in Microsoft 365
2023 - 05	Manage message hygiene in Microsoft 365
2023 - 05	Manage mailbox migrations
2023 - 05	MS-203 Manage the hybrid deployment life cycle
2023 - 05	Manage compliance in Microsoft 365
2023 - 05	Manage and troubleshoot mail flow in Microsoft 365
2023 - 05	Learn the fundamentals of Dynamics 365 Human Resources
2023 - 05	Unlock customer intent with Dynamics 365 Customer insights
2023 - 05	Explore Exchange Online as a Microsoft 365 Enterprise Administrator
2023 - 04	AZ-305 Design identity, governance, and monitor solutions
2023 - 04	AZ-305 Design Business continuity solutions
2023 - 04	AZ-305 Design data storage solutions
2023 - 04	Introduction to the Partner Center
2023 - 04	Introduction to the Microsoft commercial marketplace
2023 - 04	MS-720 Manage Teams Phone
2023 - 04	Set up Microsoft Teams meetings for your organization
2023 - 04	Explore Windows Autopilot deployment models
2023 - 03	SU01 - Sales Fundamentals 2022 Update
2023 - 02	SC01 - Sales Fundamentals - Sales Consultant
2022 - 12	Unlock customer intent with Dynamics 365 Customer insights
2022 - 12	Azure Fundamentals part 1: Describe core Azure concepts
2020 - 08	Cyber Security Expert 2020
2020 - 04	Computer Networks

2020 - 04	Google Tag Manager Fundamentals
2020 - 04	Cyber Security